



ABOUT ALPHA CUSTOMS

Alpha Customs Services is the trusted name in freight forwarding and customs broking, since 1977 with an abundance of professional experience in the local and international market. Additional to customs broking, Alpha Customs offer full international transport, both export and import.

Alpha Customs Services provides efficient, hassle-free specialist advice and services for importers and exporters. Alpha Customs Services can arrange the entire delivery logistics of import air and sea, from the port of arrival to your required destination. We also have an Auckland airport office, allowing prompt handling through Auckland.



OUR SERVICES

Alpha Customs Services offers specialist services in freight forwarding and customs broking. Alpha has been in the industry since 1977, we take pride in providing swift, professional service to all clients, no matter the size of the job.

Alpha is the only International Air Transport Association (IATA) approved agent in New Plymouth as such able to handle air export airfreights bookings directly from New Plymouth store.

Our services include:

- Customs clearance
- Importing
- Exporting
- Marine Insurance
- Local logistics & delivery
- 'Track and trace' inbound consignments
- Parcel post clearances
- International Services
- Air freight
- Sea freight
- LCL, FCL and break bulk
- Dry storage
- Outdoor storage

Contact Alpha Customs Services for a no-obligation quote.

New Plymouth Head Office
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25 Dawson Street, New Plymouth 4310

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71c Montgomerie Road
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FREQUENTLY ASKED QUESTIONS

Can anyone import and export commercial goods?

Importers and exporters must be registered with The New Zealand Customs Service and the Ministry for Primary Industries. Any person residing in New Zealand or any legal identity with a New Zealand address can register.

What duty is payable on imported goods?

Duty rates vary based on a number of factors, including the Tariff Classification of the goods, availability of duty concessions, and the country of origin and export. We advise our clients on duty rates prior to importing. For more information visit the Customs website.

Is GST payable on imported goods?

GST is payable on consignments goods over a landed value of \$1,000, and is calculated at 15 percent of the total value of the goods, plus duty (if applicable), plus postal/courier/freight fees and insurance charges. All imports and exports are subject to Levies imposed by NZ Customs & MPI.

What does Alpha Customs Services charge for clearing imported/exported goods?

Please contact us for a full, accurate, no-obligation quote.

Is it necessary to use a customs broker to complete the required Import/Export Entries?

Yes, it is advisable to use a customs broker to clear your goods. The customs clearance system requires access to EDI systems and software that cannot be easily accessed or used without specialised industry knowledge.

Should I insure my goods?

Yes, you should always insure your goods. Alpha Customs Services can assist you to obtain marine insurance cover.

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